2-10   USE OF EMERGENCY COMMUNICATIONS

Related SOP(s), Form(s), Other Resource(s), and Rescinded Special Order(s):

A. Related SOP(s)

2-100 Emergency Communications Center Division (Currently 9-1)

B. Form(s)

        None

C. Other Resource(s)

        None

D. Rescinded Special Order(s)

        None

2-10-1   Purpose

It is the purpose of ~~the Emergency Communications Center (ECC)~~ this policy to make an effective difference in the City of Albuquerque by providing high quality, professional, and effective communications, and to ensure responder safety, while striving to save lives and protect property. Furthermore, it is the purpose of this policy to recognize the Emergency Communications Center (ECC) as the vital link to emergency services t~~T~~hrough cooperation, continued education, and commitment to excellence~~, we are the vital link to emergency services~~.

2-10-2   Policy

It is the policy of the Albuquerque Police Department (Department) to coordinate the delivery of police services with requests from ~~citizens~~ the community and Department personnel through the use of radio, telephone, and digital communications equipment.

2-10-3   Definitions

A. All Ops Dispatch Group

A t~~T~~alk group that is utilized by dispatchers to broadcast ~~a~~ Priority 1 call for service information on all channels simultaneously. To ensure that Priority 1 calls are dispatched and responded to in an expeditious manner, the 800MHz-radio system has the capability of simulcasting on all talk groups. This feature can be useful in disseminating vital information and Priority 1 calls to all sworn personnel efficiently.

B. Call Sign

Numbers or a combination of numbers and letters that identify a particular officer assigned to a sector beat or unit or other individuals, by assignment, which need to be readily identified during radio contact

C. Interstate Identification Index (Triple I Requests)

Requests that are used to gather information on a person's previous arrest record and can only be requested by Department sworn personnel.

D. National Crime Information Center

An electronic clearinghouse of crime data utilized by Department personnel to identify stolen property, Motor Vehicle Department (MVD) information, missing or runaway persons, and wanted persons of a nationwide interest.

7   **2-10-43**   **Rules**

A. Use of Equipment/Radio

1. City communications equipment is to be used for official business only, as follows:

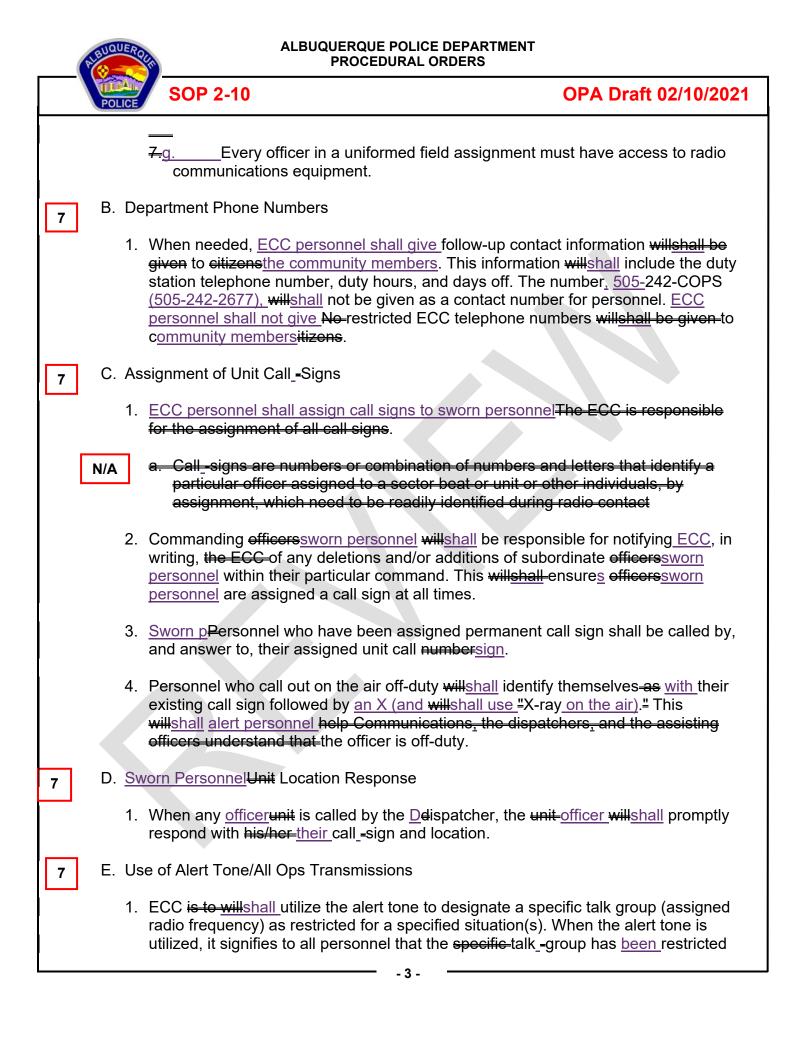   a. The Ten Code shall be used when transmitting;
   ~~1.~~

   ~~2.~~ All references to time shall be in military (24-hour) time;
   b.

   ~~3.~~ The necessary language shall be short and relevant;
   c.

   ~~4.~~ When feasible, lengthy messages shall be given to the ECC by telephone, Mobile Digital Terminal (MDT), or on a non-dispatch channel;
   d.

   ~~5.~~ Personnel shall be professional when using voice transmission and when using their MDT. Jokes, wisecracks, profanities, or voice inflections that reflect or indicate irritation, disrespect, or sarcasm shall not be used;
   e.

   ~~6.~~ Transmissions should not be acknowledged unless they are understood; and
   f.

7.g.   Every officer in a uniformed field assignment must have access to radio communications equipment.

7 B. Department Phone Numbers

1. When needed, ECC personnel shall give follow-up contact information ~~will~~shall ~~be given~~ to ~~citizens~~the community members. This information ~~will~~shall include the duty station telephone number, duty hours, and days off. The number, 505-242-COPS (505-242-2677), ~~will~~shall not be given as a contact number for personnel. ECC personnel shall not give ~~No~~ restricted ECC telephone numbers ~~will~~~~shall be given~~ to community members~~itizens~~.

7 C. Assignment of Unit Call -Signs

1. ECC personnel shall assign call signs to sworn personnel~~The ECC is responsible for the assignment of all call signs~~.

N/A a. ~~Call -signs are numbers or combination of numbers and letters that identify a particular officer assigned to a sector beat or unit or other individuals, by assignment, which need to be readily identified during radio contact~~

2. Commanding ~~officers~~sworn personnel ~~will~~shall be responsible for notifying ECC, in writing, ~~the ECC~~ of any deletions and/or additions of subordinate ~~officers~~sworn personnel within their particular command. This ~~will~~shall ensures ~~officers~~sworn personnel are assigned a call sign at all times.

3. Sworn p~~P~~ersonnel who have been assigned permanent call sign shall be called by, and answer to, their assigned unit call ~~number~~sign.

4. Personnel who call out on the air off-duty ~~will~~shall identify themselves ~~as~~ with their existing call sign followed by an X (and ~~will~~shall use "X-ray on the air)." This ~~will~~shall alert personnel ~~help Communications, the dispatchers, and the assisting officers understand that~~ the officer is off-duty.

7 D. Sworn Personnel~~Unit~~ Location Response

1. When any officer~~unit~~ is called by the D~~d~~ispatcher, the ~~unit~~ officer ~~will~~shall promptly respond with ~~his/her~~their call -sign and location.

7 E. Use of Alert Tone/All Ops Transmissions

1. ECC ~~is to will~~shall utilize the alert tone to designate a specific talk group (assigned radio frequency) as restricted for a specified situation(s). When the alert tone is utilized, it signifies to all personnel that the ~~specific~~ talk -group has been restricted

~~voice transmission~~ to only those personnel working the event/emergency. Personnel not involved in the event ~~should~~ shall cease transmitting when an alert tone or 10-3 is broadcasted.

2. ECC ~~will~~shall utilize the All Ops talk -group when indicated~~possible~~. The intent of an All Ops transmission is to notify all personnel utilizing a radio of ~~felony crime of~~ emergency radio traffic. If other talk groups are restricted for emergency traffic, sworn personnel shall not use the All Ops transmission ~~will~~shall not be utilized.

3. The alert tone is utilized for ~~the following~~ types of incidents that have been categorized as a P~~p~~riority ~~one~~1 call for service. ~~:~~

a. ~~Robberies (armed or strong-arm) – in-progress or just-occurred including:~~
i. ~~Carjacking;~~
ii. ~~Home invasion; or~~
iii. ~~Commercial robbery.~~

b. ~~Hold-up alarms~~
c. ~~Shootings~~
d. ~~Stabbings~~
e. ~~Vehicle pursuits~~
f. ~~Commercial or residential burglary – in-progress or just-occurred~~

7 F. ~~Calls~~ Dispatches Considered Official Orders

1. Sworn personnel shall consider a~~All~~ dispatches~~calls~~ by the ECC ~~shall be considered~~as ~~as~~ official orders ~~being~~ subject to review ~~only~~ after the call has been responded to and handled. Supervisors may countermand a dispatch for justifiable cause.

2. When dispatched to a call for service, the primary officer ~~will~~shall be responsible for ensuring that the calling party is contacted before returning into service. Contact ~~will~~shall not be necessary on calls that indicate "negative contact" or calls where the calling party's identity is not given.

7 G. Authorized Out-of-Service Activities

1. All sworn personnel~~units~~ with MDT's should routinely log on to the system 10-75 status while off- duty, especially while traveling to and from work.

2. While performing Chief's O~~o~~vertime (COT) duties, ~~units~~ sworn personnel ~~will~~shall log on to the system with Code 10-62-1 and specify their location and duration of the assignment.

3. All sworn personnel ~~will~~shall log on to their MDT's ~~the Computer Aided Dispatch (CAD) system~~ in an out code status (10-75) before leaving their residence in a ~~C~~city-owned vehicle. ~~This will be done via the MDT.~~ Those without an MDT ~~will~~shall do so by radio. Personnel ~~will~~shall not log off until ~~they return at~~ the end of their duty assignment. Off-duty ~~officers~~sworn personnel en route to a court appearance ~~that will extend into the officer's normal on-duty status will~~shall log on ~~with~~in a court-out status (10-92) and identify the specific court in attendance.

7 | H. Other Jurisdictions

1. Unless life-threatening emergencies exist, ~~units~~ sworn personnel ~~will~~shall not be dispatched to the following locations/incidents without the permission of the appropriate on-duty area supervisor:~~.~~

   a. University of New Mexico;
   b. New Mexico State Fairgrounds;
   c. Kirtland Air Force Base (except for certain areas);
   d. Raymond G. Murphy Department of Veteran's Affairs Medical Center~~Administration Hospital~~; and
   e. Locations outside the ~~C~~city limits.

2. In those instances, where life-threatening emergencies are believed to exist, immediate dispatch ~~will~~shall occur with the earliest possible follow-up notification to the appropriate on-duty area supervisor.

7 | I. Requests by Other Agencies/Cross Dispatches

1. Requests for support services from other agencies ~~will~~shall be handled as follows:

   a. Life-threatening emergencies ~~will~~shall be honored immediately; and~~.~~
   b. Non-emergency services requests ~~will~~shall only be honored if approved by either the ECC shift supervisor or the Field Services Bureau (FSB) ~~S~~supervisor in the area command.

2. ~~Officers~~Sworn personnel ~~will~~shall not be cross-dispatched to take reports in other area commands except for the following listed calls, which ~~will~~shall be given to the beat officer~~unit~~ where the crime/incident occurred:~~with the following exception~~

   a. ~~C~~Calls received from hospital emergency rooms; and
   ~~2.~~b. ~~and the~~ Family Advocacy Center (FAC) calls. ~~will be given to the beat unit where the crime/incident occurred.~~

3. ~~Officers~~Sworn personnel who are approached by ~~citizens~~ community members to investigate crimes that occurred in another beat/area ~~will~~shall not advise the ~~citizen~~

member to return to the location where the crime occurred, but ~~will~~shall handle the call at that time.

4. If a follow-up investigation is needed, the ~~Area~~ Impact Team in the area command in which the crime occurred ~~will~~shall be notified to handle the investigation.
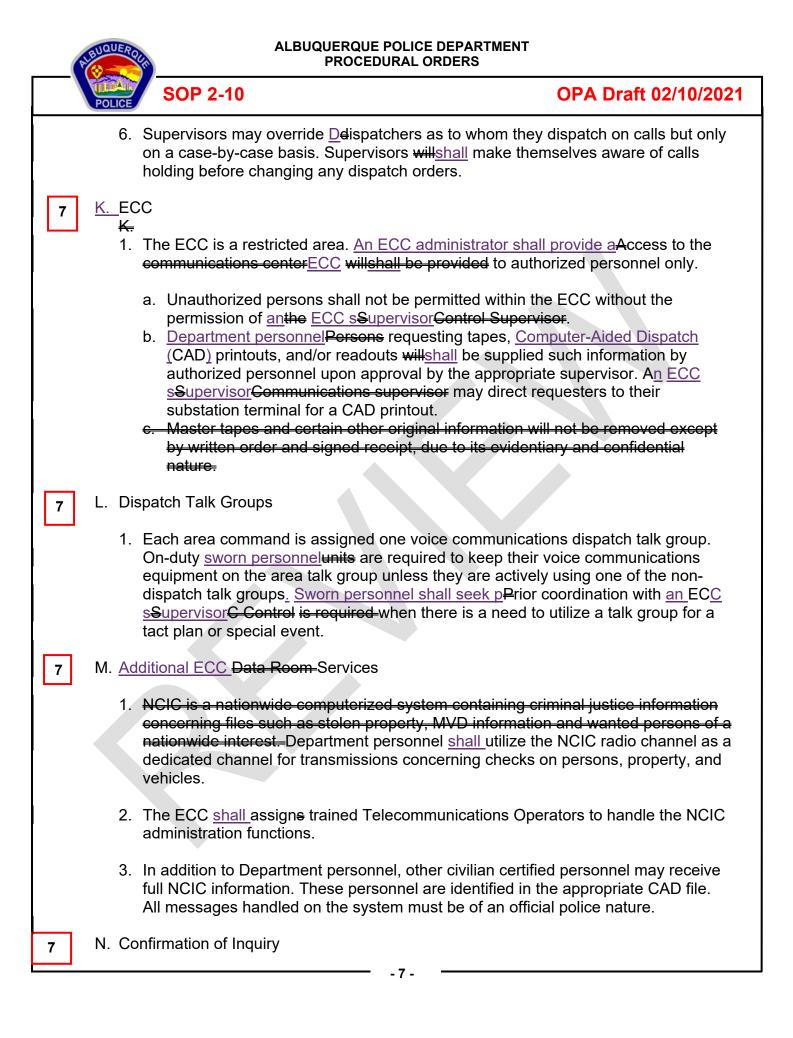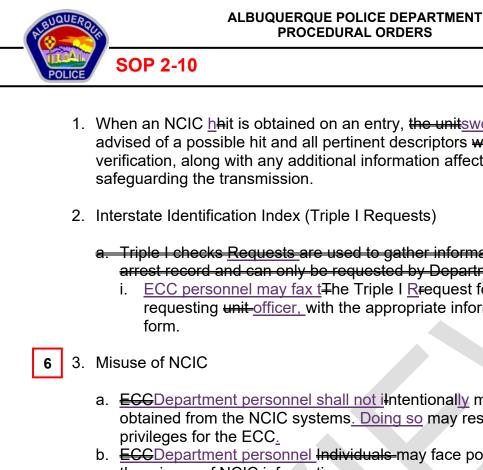
7 J. Required Use of MDT

1. Department personnel operating police vehicles equipped with MDT shall use the MDT for all non-emergency communication activities including, but not limited to:

   a. All non-emergency status changes;
   b. Self-initiated out-of-service activities;
   c. Routine car-to-car communications;
   d. ~~National Crime Information Center (NCIC)~~ and Motor Vehicle Department (MVD) inquiries;
   ~~e.~~ When ~~Officers~~Sworn personnel ~~will~~shall log themselves as back-up en route after the initial officer has been voice dispatched;
   e.
   ~~f.   On-sight events (optional);~~
   ~~g.~~f. When clearing calls with lengthy remarks; and
   g. Community ~~p~~Policing ~~e~~Events.
      ~~h.~~i. Any time an officer engages in a community policing function at a community policing event, the officer shall log out 10-75-1. When logged out 75-1, the officer would still be available for dispatch to high priority calls.

2. Supervisors and/or ~~officers~~sworn personnel shall not avoid calls. ~~by negotiating with Radio Dispatchers as to handling and holding calls.~~ ~~Officers~~Sworn personnel ~~will~~shall be expected to remain in their ~~a~~Area ~~c~~Commands and available for calls until the end of their shifts.

3. ~~Officers~~Sworn personnel ~~will~~shall be responsible for logging themselves on by using the MDT at the start of their shift and log off at the end of their shift. ~~Radio~~ Dispatchers ~~will~~shall not log ~~officers~~sworn personnel on or off unless the officer has no MDT or their MDT is out of service.

4. ~~In order to provide officers a primary and clearly identified first-line supervisor, the Sergeant or~~ Acting Sergeant~~s~~ ~~will~~shall log on with the "A" designation for acting to clearly identify ~~the acting supervisor~~themselves.

5. ~~Officers~~Sworn personnel with MDTs ~~will~~shall log themselves out on breaks (10-60 and 10-61) when cleared and back in-service.

6. Supervisors may override Ddispatchers as to whom they dispatch on calls but only on a case-by-case basis. Supervisors ~~will~~shall make themselves aware of calls holding before changing any dispatch orders.

[7] K. ECC
~~K.~~

1. The ECC is a restricted area. An ECC administrator shall provide a~~Access to the communications center~~ECC ~~will~~shall ~~be provided~~ to authorized personnel only.

   a. Unauthorized persons shall not be permitted within the ECC without the permission of an~~the~~ ECC sSupervisor~~Control Supervisor~~.
   b. Department personnel~~Persons~~ requesting tapes, Computer-Aided Dispatch (CAD) printouts, and/or readouts ~~will~~shall be supplied such information by authorized personnel upon approval by the appropriate supervisor. An ECC sSupervisor~~Communications supervisor~~ may direct requesters to their substation terminal for a CAD printout.
   ~~c. Master tapes and certain other original information will not be removed except by written order and signed receipt, due to its evidentiary and confidential nature.~~

[7] L. Dispatch Talk Groups

1. Each area command is assigned one voice communications dispatch talk group. On-duty sworn personnel~~units~~ are required to keep their voice communications equipment on the area talk group unless they are actively using one of the non-dispatch talk groups. Sworn personnel shall seek p~~P~~rior coordination with an ECC sSupervisor~~C Control is required~~ when there is a need to utilize a talk group for a tact plan or special event.

[7] M. Additional ECC ~~Data Room~~ Services

1. ~~NCIC is a nationwide computerized system containing criminal justice information concerning files such as stolen property, MVD information and wanted persons of a nationwide interest.~~ Department personnel shall utilize the NCIC radio channel as a dedicated channel for transmissions concerning checks on persons, property, and vehicles.

2. The ECC shall assigns~~ed~~ trained Telecommunications Operators to handle the NCIC administration functions.

3. In addition to Department personnel, other civilian certified personnel may receive full NCIC information. These personnel are identified in the appropriate CAD file. All messages handled on the system must be of an official police nature.

[7] N. Confirmation of Inquiry

1. When an NCIC h~~h~~it is obtained on an entry, ~~the unit~~sworn personnel ~~will~~shall be advised of a possible hit and all pertinent descriptors ~~will~~shall be provided for verification, along with any additional information affecting the officer's safety while safeguarding the transmission.

2. Interstate Identification Index (Triple I Requests)

   a. ~~Triple I checks Requests are used to gather information on a person's previous arrest record and can only be requested by Department sworn personnel.~~
      i. ECC personnel may fax t~~The~~ Triple I R~~r~~equest form ~~may be faxed~~ to the requesting ~~unit~~ officer, with the appropriate information to be included on the form.

6 3. Misuse of NCIC

   a. ~~ECC~~Department personnel shall not i~~I~~ntentionally misuse ~~of~~ information obtained from the NCIC systems. Doing so may result in termination of NCIC privileges for the ECC.
   b. ~~ECC~~Department personnel ~~Individuals~~ may face potential criminal charges for the misuse of NCIC information.
   c. ~~ECC~~Department personnel shall recognize that ~~All~~ NCIC information is considered law enforcement sensitive information; therefore, they ~~and~~ shall not ~~be~~ disseminate NCIC information~~d~~ to unauthorized individuals.

O. Communication with Other Public Safety Agencies

   1. For Department personnel to communicate with other area public safety agencies utilizing the Department's 800 MHz radio system, the following procedures ~~will~~shall be followed:

   a. ~~Officers~~Sworn personnel who ~~needing~~ to communicate with the Bernalillo County Sheriff's Office may utilize the BCSO talk groups, which are programmed in all Department radios;~~.~~
   b. The New Mexico State Law Enforcement network talk group is also programmed in all Department radios~~.~~ as ~~(~~Event 1~~)~~; and
   c. ~~Officers~~Sworn personnel who communicat~~ing~~e with outside agencies who utilize an 800 MHz radio system may utilize the ITAC/ITACTA call groups. These are nationwide 800 MHz public safety frequencies.

7 P. Phonetic Alphabet

   1. Department~~Sworn~~ personnel shall use t~~The~~ phonetic alphabet ~~shall be used~~ for spelling out unusual names, persons, and locations, or when radio reception is poor. Sworn personnel shall use the phonetic alphabet w~~W~~hen spelling out a

word., use only the phonetic alphabet; example: John Doe -John, Ocean, Henry, Nora, David, Ocean, Edward.

A – Adam   H - Henry   O - Ocean   V - Victor
B – Boy   I - Ida   P - Paul   W - WillShalliam
C - Charles   J - John   Q - Queen   X - X-ray
D – David   K - King   R - Robert   Y - Young
E – Edward   L - Lincoln   S - Sam   Z - Zebra
F - Frank   M - Mary   T - Tom
G - George   N - Nora   U - Union
H – Henry
I – Ida
J – John
K – King
L – Lincoln
M – Mary
N – Nora
O – Ocean
P – Paul
Q – Queen
R – Robert
S – Sam
T – Tom
U – Union
V – Victor
W - WiShalliam
X - X-ray
Y – Young
Z - Zebra

Q. All OpsPS Dispatch Group (Simulcasting)

1. To ensure that priority one calls are dispatched and responded to in an expeditious manner, the 800MHz radio system has the capability of simulcasting on all talk groups. This feature can be useful in disseminating vital information and priority one calls to all officerssworn personnel efficiently.

a. The ECC Ddispatcher shall:Dduties:
1.

    a. Upon receiving a Ppriority one 1 call, i.e., hold up alarm, shooting, stabbing, the Ddispatcher willshall utilize the All Ops Ddispatch Ggroup and advise that this is an All Ops" (aArea cCommand) call:

b.   ~~. The D~~dispatcher ~~will~~shall ~~g~~Give out the call type ~~basic information on~~for the call and the location; and

c.   ~~. The D~~dispatcher ~~will~~shall ~~t~~Switch back to their respective dispatch ~~-~~group.

──The

──~~r~~Responding o~~O~~officer shall: ~~D~~duties:

2.

a.   ~~An officer who is responding to an "All Ops" priority one call outside of their area command will~~shall ~~A~~advise their respective D~~d~~ispatcher that they are responding to ~~the call~~an "All Ops" Priority 1 call outside of their area command;

b.   Switch to the All Ops Dispatch Group where the incident is occurring and advise the D~~d~~ispatcher that they ~~will~~shall ~~be~~are responding to the call; and. ~~The officer will~~shall ~~r~~

c.   Remain on this dispatch ~~-~~group until the completion of the call.

──Sworn personnel shall not utilize

3.   ~~t~~The "All Ops" Dispatch Group ~~will~~shall ~~not be utilized~~ if one of the dispatch groups has been~~are~~ secured for an operation ~~(, i.e.~~e.g., SWAT activation).

     ~~b.~~

R.   Codes

ALBUQUERQUE POLICE DEPARTMENT
TEN CODE**

Code	Sub	Sub	Description
10-1			Receiving Poorly
10-2			Receiving Well
10-3			Stop Transmitting
10-4			O.K./Understood
10-5			Relay Message
10-6			Busy on Non-Dispatch Activity
10-7			Out of Service
10-8			In Service
10-9			Repeat Transmission
10-10			Periodic Watch
	10-10-0		Welfare check
10-11			Animal Call
10-12			Check M.V.D. Revocation
10-13			Advise Weather/Road Conditions
10-14			Escort
10-15			Family Fight/Domestic Violence
	15-1		Domestic Relations Escort/Violation
10-16			Prisoner in Custody/Pick Up
10-17			Pick Up/Deliver Items
10-18			Drunk
10-19			Return To*
10-20			Location
10-21			Telephone
10-22			Send Blood Technician
10-23			Sex Offense
10-24			Direct Traffic
10-25			Contact
10-26			Check Auto Registration
10-27			Investigation Of
	27-U		Use of Force (Disp 24, 25, 26)
	27-0		Forgery/Check/Credit Card
	27-1		Homicide
	27-2		Criminal Sexual Penetration
	27-3		Robbery
		27-3A	Auto Car Jacking
		27-3C	Commerical Armed Robbery
		27-3E	Emergency Alarm-ETS Activation
		27-3I	Individual Armed Robbery
		27-3R	Residential Armed Robbery-Home Invasion
	27-4		Aggravated Assault/Battery
	27-5		Burglary
		27-5A	Auto Burglary
		27-5C	Commerical Burglary
		27-5E	Burglary ETS Activation

Code	Sub	Description
27-5R		Residential Burglary
27-6		Theft, Fraud, Embezzlement
27-6M		Theft - Metal
27-7		Auto Theft
27-7E		Emergency Alarm-BAIT Activation
27-7F		Found (Located) Stolen Vehicle
27-7L		Automated License Plate Reader
27-7W		Warm-up Stolen Vehicle
27-8		Shooting
27-9		Stabbing
10-28		Missing Person
10-29		Wanted Check or Broadcast
10-30		Juvenile
30-1		Physical Abuse of a child
30-2		Sexual Abuse of a child
30-3		Child Neglect
10-31		Suspicious Person or Vehicle
31-1		E911 Hang up call
31D		Suspicious/Intoxicated Subject
31T		Mass Casualty Threat
10-32		Fight In Progress
10-33		Fire
10-34		Officer or Meet Officer*
10-35		Prowler
10-36		Time of Day
10-37		Shoplifter
10-38		Vandalism
38M		Damage transformers,etc.-Metal
10-39		Disturbance
39-1		Loud Music
39-2		Loud Party
39-3		Shots fired
39-3S		Shot Spotter
39-4		Aggressive Driver/Road Rage
39-5		Pan Handlers
39-6		Sleeping Individual
10-40		Behavioral Health Issue
10-41		Neighbor Trouble
10-42		Request Dispatch Times/Reports
10-43		Rescue Call
43-1		Suicide
10-44		Traffic Accident No Injuries
10-45		Traffic Accident Injuries
10-46		Wrecker (only if used as an advised call)

Code	Sub	Description
10-47		Drunk Driver
10-48		Use Caution
10-49		Any Traffic
10-50		No Traffic
10-51		Message for Delivery
10-52		Audible Alarm
10-54		Traffic Stop
10-55		Ambulance Call
10-56		Arrived at Scene
10-57		Narcotics
10-58		DOA
10-59		Bomb Threat
	59-1	Bomb Squad Activation
10-60		Field Briefing
10-61		Lunch Break*
10-62		Logged on/Off Duty Officer*
	62-1	Chief's Overtime
10-64		Crime Scene Investigation
	64-S	CSS call for Shot Spotter
10-65		Kidnapping, Abduction, Hostage
10-66		Nature Call*
10-69		Sniper
10-70		Hazardous Material Incident
10-74		Tactical Plan
10-75		Miscellaneous Out Code*
	75-1	Community Activity*
	75-2	Training Student*
	75-3	Training Instructor*
	75-4	Non-Enforce Contact
10-76		Send S.W.A.T. Team
	76-1	Tactical Assist
	76-K9	K9 Tactical Call
10-80		Demonstration
10-81		Civil Disturbance/Riot
10-82		Cover Assistance
10-83		Officer In Trouble
10-88		True Alarm
10-89		False Alarm
10-90		Vehicle Maintenance*
10-91		Vehicle Fuel*
10-92		Court*
10-99		Officer Held Hostage

* ALL CODES HIGHLIGHTED IN YELLOW ARE EVENTS, ALL CODES WITH AN ASTERISK (*) INDICATES OUT-CODES AND CANNOT BE AN EVENT, REMAINING CODES ARE STATUS CHANGES OR INFORMATION.

**Any call can be created into a BOLO when applicable, therefore, BOLOS are no longer listed.

ALBUQUERQUE POLICE DEPARTMENT
PROCEDURAL ORDERS

ALBUQUERQUE POLICE DEPARTMENT
TEN CODE**

Code	Description	Code	Description	Code	Description
10-1	Receiving Poorly	27-5C	Commerical Burglary	10-45	Traffic Accident Injuries
10-2	Receiving Well	27-5E	Burglary ETS Activation	10-46	Wrecker (only if used as an advised c
10-3	Stop Transmitting	27-5R	Residential Burglary	10-47	Drunk Driver
10-4	O.K./Understood	27-6	Theft, Fraud, Embezzlement	10-48	Use Caution
10-5	Relay Message	27-6M	Theft - Metal	10-49	Any Traffic
10-6	Busy on Non-Dispatch Activity	27-7	Auto Theft	10-50	No Traffic
10-7	Out of Service	27-7E	Emergency Alarm-BAIT Activation	10-51	Message for Delivery
10-8	In Service	27-7F	Found (Located) Stolen Vehicle	10-52	Audible Alarm
10-9	Repeat Transmission	27-7W	Warm-up Stolen Vehicle	10-54	Traffic Stop
10-10	Periodic Watch	27-8	Shooting	10-55	Ambulance Call
10-10-0	Welfare check	27-9	Stabbing	10-56	Arrived at Scene
10-11	Animal Call	10-28	Missing Person	10-57	Narcotics
10-12	Check M.V.D. Revocation	10-29	Wanted Check or Broadcast	10-58	DOA
10-13	Advise Weather/Road Conditions	10-30	Juvenile	10-59	Bomb Threat
10-14	Escort	30-1	Physical Abuse of a child	59-1	Bomb Squad Activation
10-15	Family Fight/Domestic Violence	30-2	Sexual Abuse of a child	10-60	Coffee Break*
15-1	Domestic Relations Escort/Violation	30-3	Child Neglect	10-61	Lunch Break*
10-16	Prisoner in Custody/Pick Up	10-31	Suspicious Person or Vehicle	10-62	Logged on/Off Duty Officer*
10-17	Pick Up/Deliver Items	31-1	E911 Hang up call	62-1	Chief's Overtime
10-18	Drunk	31D	Suspicious/Intoxicated Subject	10-64	Crime Scene Investigation
10-19	Return To*	31T	Mass Casualty Threat	64-S	CSS call for Shot Spotter
10-20	Location	10-32	Fight In Progress	10-65	Kidnapping, Abduction, Hostage
10-21	Telephone	10-33	Fire	10-66	Nature Call*
10-22	Send Blood Technician	10-34	Officer or Meet Officer*	10-69	Sniper
10-23	Sex Offense	10-35	Prowler	10-70	Hazardous Material Incident
10-24	Direct Traffic	10-36	Time of Day	10-74	Tactical Plan
10-25	Contact	10-37	Shoplifter	10-75	Miscellaneous Out Code*
10-26	Check Auto Registration	10-38	Vandalism	75-1	Community Activity*
10-27	Investigation Of	38M	Damage transformers,etc.-Metal	75-2	Training Student*
27-U	Use of Force (Disp 24, 25, 26)	10-39	Disturbance	75-3	Training Instructor*
27-0	Forgery/Check/Credit Card	39-1	Loud Music	10-76	Send S.W.A.T. Team
27-1	Homicide	39-2	Loud Party	76-1	Tactical Assist
27-2	Criminal Sexual Penetration	39-3	Shots fired	76-K9	K9 Tactical Call
27-3	Robbery	39-3S	Shot Spotter	10-80	Demonstration
27-3A	Auto Car Jacking	39-4	Aggressive Driver/Road Rage	10-81	Civil Disturbance/Riot
27-3C	Commerical Armed Robbery	39-5	Pan Handlers	10-82	Cover Assistance
27-3E	Emergency Alarm-ETS Activation	39-6	Sleeping Individual	10-83	Officer In Trouble
27-3I	Individual Armed Robbery	10-40	Behavioral Health Issue	10-88	True Alarm
27-3R	Residential Armed Robbery-Home Invasion	10-41	Neighbor Trouble	10-89	False Alarm
27-4	Aggravated Assault/Battery	10-42	Request Dispatch Times/ Reports	10-90	Vehicle Maintenance*
27-5	Burglary	10-43	Rescue Call	10-91	Vehicle Fuel*
27-5A	Auto Burglary	43-1	Suicide	10-92	Court*
		10-44	Traffic Accident No Injuries	10-99	Officer Held Hostage

* ALL CODES HIGHLIGHTED IN YELLOW ARE EVENTS, ALL CODES WITH AN ASTERISK (*) INDICATES OUT-CODES AND CANNOT BE AN EVENT, REMAINING CODES ARE STATUS CHANGES OR INFORMATION.

**Any call can be created into a BOLO when applicable, therefore, BOLOS are no longer listed.

ALBUQUERQUE POLICE DEPARTMENT
TEN CODE**